

Welcome to Bloomerang Academy

Thank you for joining us!

Please tell us where you are joining us from and what the weather is like where you are!









Housekeeping



Dial in audio access: +1 669 900 6833

We will share the slides and recording of this session with you via email later today.

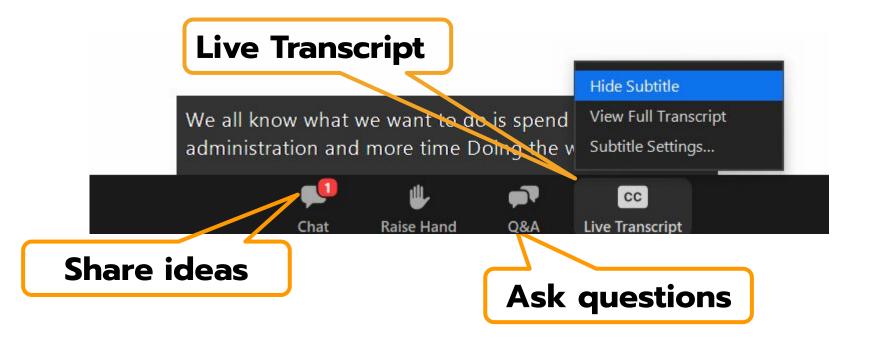
Any questions we are not able to answer live or in the Q&A will be addressed after the session via a follow-up.

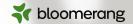
If you need further assistance, please reach out to support@bloomerang.com. Our support team is amazing!





Housekeeping





Margie Worrell

Curriculum Manager

Margie Worrell is the Curriculum Manager at Bloomerang. She serves on the board of the Peace Learning Center in Indianapolis, and has worked extensively with nonprofits as both a staff member and a lead volunteer. Her passions include education, theatre, her two children and her two small dogs.

What will we cover today?

Take a tour around your dashboard to see what Bloomerang has to offer!

Tiles

- 1. Search bar
- 2. Recent Constituents, Recent Reports
- 3. Amount Raised, Donor Retention Wheel, Campaigns, Month-over-Month Revenue
- 4. Donor Calls and Tasks
- 5. Upper Right–Notifications, Knowledgebase, Log out, Update info

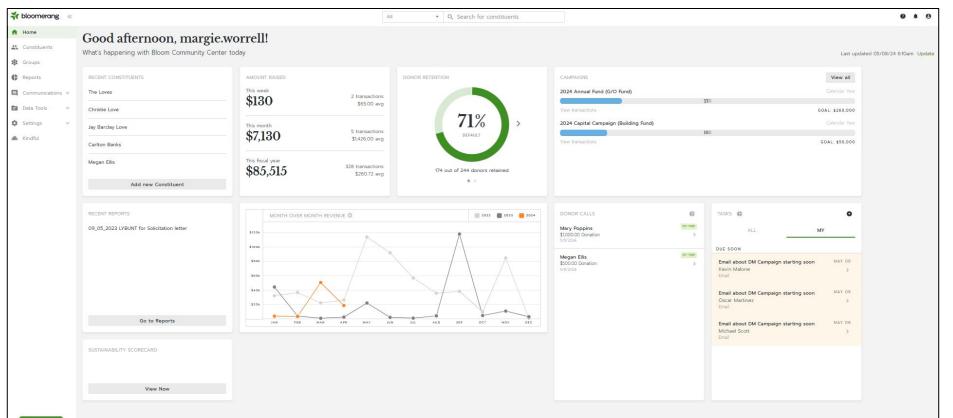
Left-side Navigation Bar

- 1. Constituents
- 2. Groups
- 3. Reports
- 4. Communications
- 5. Data Tools
- 6. Settings
- 7. Kindful (if you have this add-on)



Your Bloomerang Dashboard





🐳 bloomerang

Search bar

ギ	bloomerang «		All	•	Q Search for
A	Home	Good af	All		orrio w
	Constituents	Guou ai	Name		1argie.w
		What's happeni	Address		nunity Center t
:::	Groups	_	Email		
¢	Reports	AMOUNT RAISED	Account Number		
	Communications 🗸	This week	Employer		
		\$130	Phone Number		2 transact
	Data Tools 🗸 🗸	φισσ		-	\$65.00

- Can search by areas using drop down.
- Search term-2 words-will search for both separately.
- Use "quotes" to create a search phrase.
- Use an * to create

 a wild card
 search–don't
 know end of
 name.



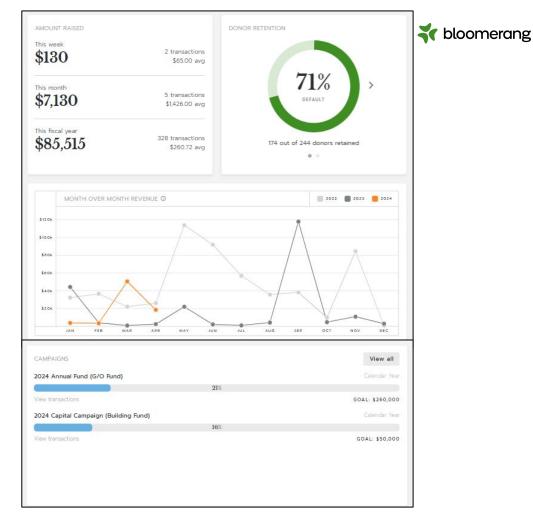
Recent Constituents/Recent Reports

Save time if you need to hop back to what you were just working on

RECENT CONSTITUENTS	RECENT REPORTS
Kermit The Frog	09_05_2023 One time donors for Solicitation
Adrian Hollingsworth	09_05_2023 LYBUNT for Solicitation letter
The Loves	
Christie Love	
Jay Barclay Love	
Add new Constituent	Go to Reports

- Amount Raised
- Donor Retention Wheel
- Campaigns
- Month-over-Month Revenue

Track your fundraising right from your dashboard





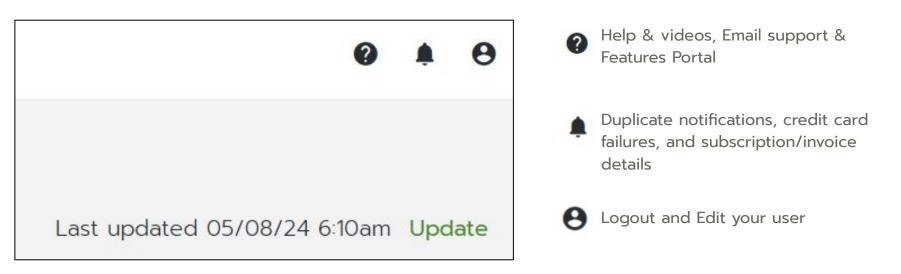
Donor Calls and Tasks

DONOR CALLS	G	TASKS	0
Mary Poppins \$1,000.00 Donation \$7872024	IST TIME	ALL MY	
		DUE SOON	
Megan Ellis	IST TIME	Email about DM Campaign starting soon	MAY 08
\$500.00 Donation 5/8/2024	>	Kevin Malone Email	>
		Email about DM Campaign starting soon	MAY 08
		Oscar Martinez Email	>
		Email about DM Campaign starting soon	MAY 08
		Michael Scott Email	>

Use these features to help you steward your donors and track your important work.



Upper Right–Notifications, Knowledgebase, Log out, Update info



Shows last update – you can update immediately by clicking green Update





Home

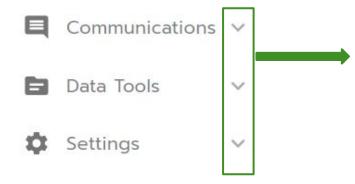
Constituents

Groups

Reports



Use this area to access different features of your Donor Management System



The drop down allows you to see sub-sections of the area

M Kindful

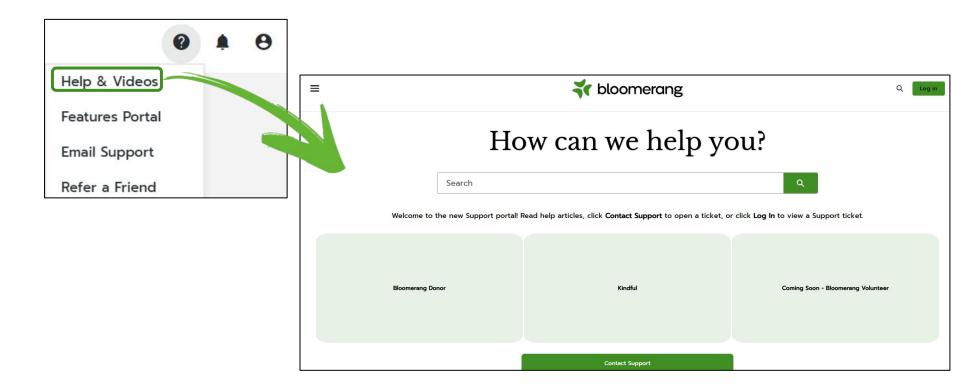


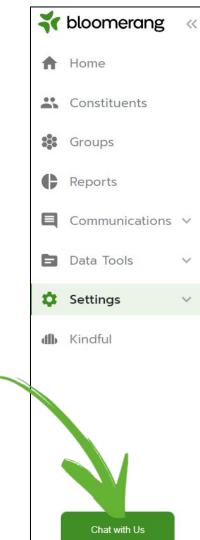
Into the demo database we go!



Resources

Bloomerang Knowledgebase and Support Portal





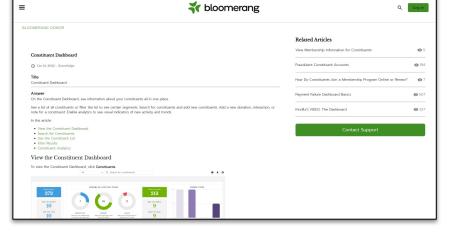
Live Chat has a new look and a new location!

🐳 bloomerang 🛛 «	All	tuents	Ø 🖡
A Home	Organization Profile		
Constituents			
Sroups	Edit Details		Cancel Save
Reports	Organization Name	Website	-
	Bloom Community Center	www.bloomerang.co	* First Name *Last Name
Communications ~	Email	Facebook Page	
🖬 Data Tools 🗸 🗸	margie.worrell@bloomerang.com	bloomerangtech	
	Phone	Twitter Handle	*Email
🗘 Settings 🗸 🗸	8663322999	bloomerangTech	
		LinkedIn Page	What can we help you with?
d Kindful	Country	bloomerangtech	
	United States 🗸	NTEE Code	
	Address	P20 Human Services	
	5724 Birtz Road	Fiscal Year Start	
		January 1	
	City		
	Indianapolis		Start Chatting
	State		



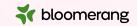
Resources

- <u>Constituent Dashboard</u>
- <u>View Dashboard Data on the Home</u> <u>Page</u>
- <u>Getting Around Bloomerang</u>
- <u>Search</u>
- <u>Donor Retention Wheel Basics</u>
- First-Time Donor Calls Basics
- <u>Tasks</u>









Thank you for attending!

And thank you for all you do in your communities!

Visit our website to see more upcoming Bloomerang Academy webinars!

